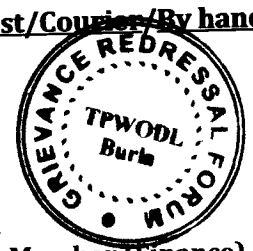


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 144(4)

Date: 30.03.26

Present:

Sri Ranjan Kumar Naik, President

Sri S.K Dora (Co-opted Member)

Sri S.Tripathy Member(Finance)

1	Case No.	BRL/131/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sudhir Ku Jena C/O-Subrat Ku Jena At-Ramgarh, Po/Ps- Orient Collony, Dist-Jharsuguda	4171-2702-0265	7008456525	
3	Respondent/s	S.D.O (Elect), Brajarajnagar	Division B.N.E.D, TPWODL, Brajarajnagar		
4	Date of Application	25.02.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSQP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	25.02.2026			
9	Date of Order	30.03.26			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

(Signature)
President 30/3/26

Grievance Redressal Forum
TPWODL, Burla - 768017



Appeared

For the Complainant- Sudhir Ku Jena
Represented by Subrat Ku Jena

For the Respondent - SDO(Electrical), Brajarajnagar, TPWODL.

GRF Case No- BRL/131/2026

Sudhir Ku Jena
C/O- Subrat Ku Jena
At-Ramgarh, Po/Ps- Orient Collony,
Dist-Jharsuguda
Consumer No-4171-2702-0265

VRS

SDO(Electrical), Brajarajnagar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.K Dora
(Co-Opted Member)

Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

S. Tripathy
Member (Finance)

Member
Grievance Redressal Forum
TPWODL, Burla - 768017

Ranjan Kumar Naik
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Sudhir Ku Jena, C/O- Subrat Ku Jena, At-Ramgarh, Po/Ps- Orient Collony, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Brajarajnagar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/131/2026)

CHP 0205

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

131/26

GRIEVANCE REDRESSAL FORUM

Complaint No. 09.

Received

Consumer No. 4171 2702 0265.

No.....

Di.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Sudhir Ku. Jena.
At. Rangarb. 20 orient Colliery
Burla (Orissa)
Dist. Jharsuguda
Mob. No. 70087 56525.

(2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଗୋଟିଏ ଶ୍ରମିକଙ୍କର 2006 ରେ Accident ହେଉଥିଲା, ତା'ପରେ ଆମର ଜିଲ୍ଲା 30,000 ପର୍ଯ୍ୟନ୍ତ ଥିଲା ତା'ପରେ ଗୋ କାମା ଜିଲ୍ଲା ନ ଦେଇ ପାରିବାରୁ ଆଉଁସ୍ କାନ୍ଥା ମାଟନ ଆସି ଆମକ ଦେଲେ ଆଉ ଆଉଁସ୍ କାନ୍ଥା ବାନ୍ଧି ଯାଇଥିଲା, ତା'ପରେ ଆମେ 2021 ରେ କିଛି ପଦକ୍ଷେପ ଗ୍ରହଣ କରି ଆଉଁସ୍ କାନ୍ଥା କାଟିଥିଲୁ ତା'ପରେ ଆମେ ଦେଖିଲୁ ଆମ ଜିଲ୍ଲା 26,000 ହେଉଥିଲା ଥିଲା. ତା'ପରେ ଆମେ ଆଉ 7.5 ଟି ସାମଗ୍ରୀ କଣ୍ଠା ଦେବାକୁ ଟିଏ କିଛି ଟିଏ ଆଉଁସ୍ କାନ୍ଥା କାଟିଥିଲା କିଛି ଟିଏ ଜିଲ୍ଲା Running ରେ ଥିଲା ଏବଂ ପର୍ଯ୍ୟନ୍ତ 26,000 ପର୍ଯ୍ୟନ୍ତ ଦେଖାଯାଉଥିଲା । ଆଉ ଆମେ ସମସ୍ତ କିଛି ଜିଲ୍ଲା ଦେଖାପାରିଲୁ । ଆମ ଜିଲ୍ଲା ପର୍ଯ୍ୟନ୍ତ ଦେଖାଯାଉଥିଲା 60% ଛାଡ଼ିକରି ଯାଇ । ଅନ୍ୟକିଛି

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Rosaj Nagar Camp.
Date: - 25.02.26

Sudhir Ku. Jena
Signature of the Applicant
(S/o of Sudhir Ku. Jena)

* Please add additional sheets if necessary